

# DTR550™ / DTR650™

Digital On-Site Two-Way Radios and Accessories



# Do you speak digital?

## Introducing the DTR550™ and DTR650™ Digital On-Site Two-Way Radios for Small Business—Unique Combinations of Digital Performance and Motorola Value

What would two-way radios have to provide to be perfect for any customer's on-site operation? Perhaps the ability to call specific groups of radios—or even a single unit. Or coverage extended by 20%\*. Or up to 45% longer operation on a single charge.\* Remarkably, you'll have all that productivity-enhancing capability—and more—in the DTR550 and DTR650.

Your customers get many other benefits, too, including digital audio quality—which stays loud and clear everywhere you have coverage. And best of all, this pacesetting performance is available without monthly fees or annual contracts, and at a very affordable price.

The digital performance of the DTR550 and DTR650 enables users to build bridges that expand the capabilities of individuals and teams, enabling them to get the job done right, fast, and safely. That's powerful productivity!

\*Coverage will vary based on terrain and conditions. All comparison claims made against Motorola CP100/XU2600 analog radio models. High capacity battery used.

## Making the Most of the Guide



We created this brochure to help you learn about Motorola digital on-site two-way radios: the DTR550™ and DTR650™. The brochure has all the product information you need, as well as suggestions on how to market the radios to specific target customers. We recommend you become familiar with the key product points—and the important features and capabilities of these revolutionary products.

### KEY POINTS

The DTR550 and DTR650 Digital On-Site Two-Way Radios:

- Use digital technology to provide benefits never before available in on-site two-way radios. Most important is the ability to call individual radios (digital one-to-one calling) and defined groups of radios as well as all DTR Series™ radios within range (digital one-to-many calling).
- Provide greater coverage than comparable analog radios.
- Provide greater operating time per charge than comparable analog radios.
- Enable Short Message Service (SMS) text messaging.
- Are easily programmed—and support configuration cloning via an optional cloning cable.
- Meet U.S. Military 810 C,D,E and F specifications and Motorola standards for durability and reliability.
- Are affordably priced and offer exceptional value.
- Are backed by a limited one-year warranty.
- Are supported by a comprehensive assortment of marketing materials to help you promote and present these radios to your customers.

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# Markets, Decision Makers and Users

The digital performance of the DTR550™ and DTR650™ enables you to build bridges that expand the capabilities of individuals and teams, enabling them to get the job done right, fast, and safely. That means powerful productivity that's perfect for:



## EDUCATION

Maintaining order and enhancing student safety are priorities for any school. DTR Series™ radios keep everyone in touch—from teachers and administrators to crossing guards and maintenance personnel. That enables a quick response to any situation, preventing small problems from escalating into bigger ones.



## RETAIL

Responsive service is essential to sales and customer satisfaction. DTR Series radios make responsiveness easier to provide, whether it's an answer to a customer's question, a price check, a clean-up or an emergency. With clear, constant communication ensured, all employees can make the most of their time.



## MANUFACTURING

Success in industry depends on two things...efficiency and responsiveness. Clear communication, often in noisy environments, is essential to avoid downtime—and to enable the fastest response to production problems or injuries. The DTR Series delivers. Its rugged construction stands up to industrial environments and the demands of overtime and multi-shift operations.



## PROPERTY MANAGEMENT

With DTR Series radios, building managers, maintenance technicians, groundskeepers and security personnel can respond fast to tenant needs or emergencies, minimizing costs and enhancing tenant satisfaction.



## HOSPITALITY

Excellent service and customer satisfaction are the keys to loyalty and repeat business. DTR Series radios keep your staff connected, from the front desk and concierge to event planners and maintenance personnel. That means a more productive staff and fast response to guest needs, special events, spills and emergencies.



## CONSTRUCTION

To keep any construction project on track, you need timely coordination from management to foremen, subcontractors, and individual tradespeople. DTR Series radios make it easy, helping keep projects on schedule, avoid errors, meet deadlines and keep costs on budget.

## DTR Series™ Target Market

## Decision Makers and Influencers

## Users

### EDUCATION

Principal, Assistant Principals, Teachers, Directors, Supervisors, State Educational Officials, Superintendents, Administrators

Administrators, Principals, Teachers, Nurses, Secretaries, Custodians, Maintenance Staff, Security Staff, Crossing Guards, Coaching Staff, Special Events Staff, Playground Supervisors, Cafeteria and Hall Monitors

### MANUFACTURING

Plant Manager, Plant Director, Managers, Supervisors, Superintendents, Foremen, Operations Managers, Production Managers

Foremen, Engineers, Supervisors, Secretaries, Managers, Crew, Mechanics, Laborers, Technicians, Shipping and Receiving, Assemblers, Stockmen, Maintenance and Janitorial Crews

### HOSPITALITY

Owners, Managers, Operations, Purchasing, Security Managers, Telecom Managers, Food and Beverage Management, Maintenance/Housekeeping Operations

General Managers, Front Desk Clerks, Cashier, Receptionist, Concierge, Bartenders, Bellhops, Valets, Busboys, Housekeeping Staff, Custodians, Night Supervisors, Security Personnel, Groundskeepers, Pool Attendants, Restaurant Staff

### RETAIL

Owners, President, General Manager, District Manager, Store Managers, Assistant Store Manager

Owners, Managers, Buyers, Supervisors, Cashiers, Attendants, Salespeople, Floor Clerks, Stock Clerks, Loaders, Security, Customer Service

### PROPERTY MANAGEMENT

Owners, Managers, Operations, Purchasing Managers, Security Managers, Telecom Managers, Maintenance/Housekeeping Operations

Owners, Developers, Building and Property Managers, Building Supervisors, Consultants, Engineers, Security Guards, Supervisors, Monitoring Personnel, Night Patrolmen, Physical Access Guards, Maintenance Personnel, Groundskeepers, Appraisers, Guest Services

### CONSTRUCTION

Commercial Building Contractors, Special Trade Contractors, Project Managers, General Contractors, Electricians, HVAC, Engineering, Foremen, Site Managers

Foremen, Supervisors, Managers, Electricians, Installers, Surveyors, Architects, Plumbers, Flaggers, Engineers, Laborers, Loaders, Roofers, Painters, HVAC Installers, Security Installers, Landscapers

# The Digital Difference

## Why Motorola Digital On-Site Two-Way Radios Meet Customer's Needs Best

Enhanced coverage, battery life, and audio quality aren't the only advantages of our new digital on-site two-way radios. No license is required to operate our 900 MHz units. And for enhanced security, we added Frequency Hopping Spread Spectrum (FHSS) with 50 non-overlapping groups. Unlike analog radios, multiple group communications can occur simultaneously on the same channel.

In addition to these overall benefits, you'll be able take advantage of many leading-edge operational features that were never available previously. And you'll soon wonder how you managed without them.

Because the digital technology of the DTR550™ and DTR650™ enables each unit to have its own unique 11-digit identification, you get a new level of radio communication versatility with these calling options:

### DIGITAL ONE-TO-ONE CALLING

Allows you to call and talk privately with a specific user's radio. A private-call recipient can receive an alert—either an audible or vibrating signal. And the recipient's unit displays the caller's ID.

### DIGITAL ONE-TO-MANY CALLING

- Public group call—all other DTR Series™ radios on the same group ID and channel hear communications, similar to analog radio operation.
- Private group call—enables you to program DTR Series radios to communicate with specific sets of group members. Caller ID displays group identification.

Individual unit identification also enables:

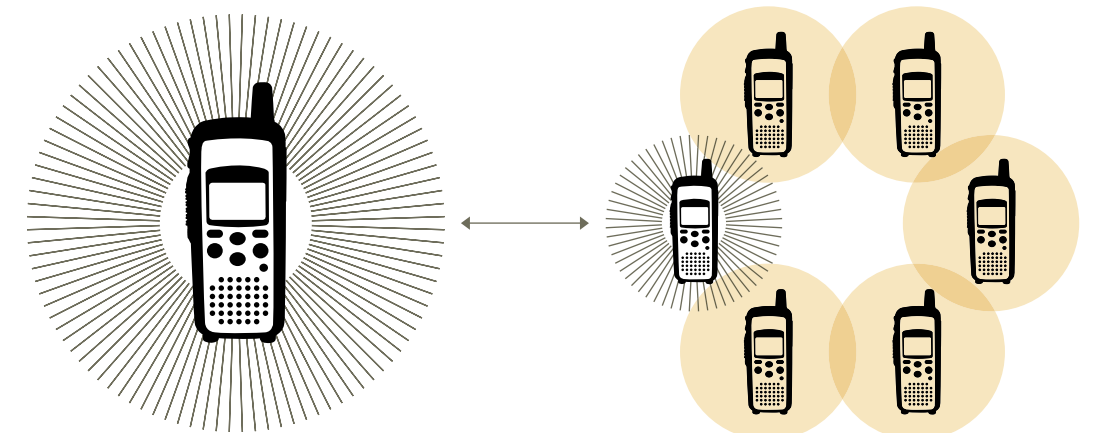
- Call forwarding to other radio IDs—notify others that you're unavailable and allow them to speak with another contact for assistance.
- Transmit ID—receiving radios will display the radio ID of the transmitting unit and, if listed in the receiving radio's contact list, the transmitting unit's radio name.

The DTR550 and DTR650 also feature:

- Short message service (SMS) text messaging—with ten preset messages (five on DTR550) for example, "I'll call you back in 5 minutes," and support for keyed-in custom messages to meet more specific needs.
- Scroll list—can display frequently used group and private IDs for easiest access. You can also view a recent-calls list, showing the source and target of the last 10 transmissions with time and date information.

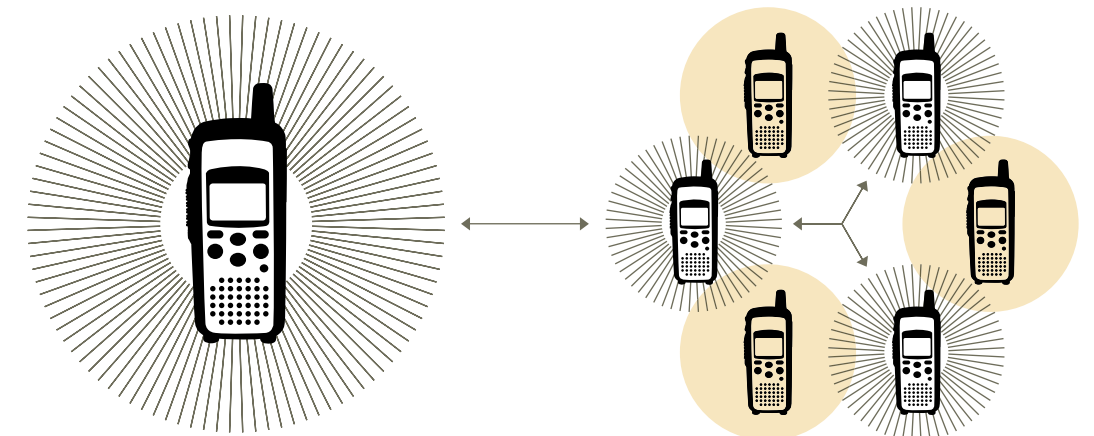
It all adds up to a superb combination of features for your convenience, management, and productivity all at an extraordinary value.

### DIGITAL ONE-TO-ONE CALLING



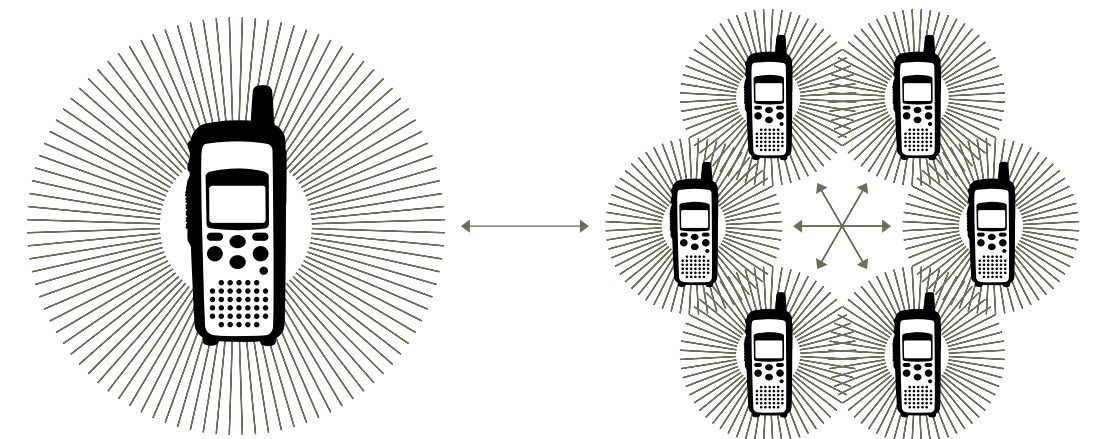
### DIGITAL ONE-TO-MANY CALLING

Private Group Call



### DIGITAL ONE-TO-MANY CALLING

Public Group Call



# Digital On-Site Two-Way Radio Features



Shown 33% larger than actual size.

## BOTH THE DTR550™ AND DTR650™ FEATURE:

- 900 MHz ISM license-free band
- Frequency hopping spread spectrum (FHSS)
- Rugged, compact polycarbonate housing with rubber overmold for comfort—5.2" H x 2.3" W x 1.4" D
- Meets military 810 C, D, E, and F specifications for shock, vibration, water, dust and temperature extremes
- 2-pin audio accessory jack with captive connector cover
- Connector programming interface with captive connector cover
- Full-graphic backlit display with contrast adjustment and backlight timer
- Battery gauge
- Electronic on/off control
- Up/down electronic volume control
- Lithium ion battery with included desktop charger
- Swivel carry holster
- Public-group calling
- Private-group calling
- Private-call reception, return, origination, and audio/VibraCall® vibration alert
- Private- and group-call name aliasing (via optional Mini Keyboard)
- Short Message Service (SMS) text messaging reception and origination
- Preprogrammed messages for quick and easy response
- Free-form messages (via optional Mini Keyboard)
- SMS time/date stamping
- Alert reminder tone
- Caller ID
- Recent call list—last 10 transmissions
- Call forwarding
- 150-unit contact list
- Remote-disable and remote-monitor receipt
- Over-the-air time/date update receipt
- Unit-to-unit configuration cloning (via optional Cloning Cable)

## ADDITIONAL DTR650 FEATURES

The DTR650 is ideal for managers, as it provides the ability to monitor, manage and program a group's DTR550 radios. Its added features include:

- High-capacity battery for up to 19 hours of operation per charge (up to 14.5 hours for DTR550)
- One-hour charger (three-hour charger for DTR550)
- Up to 50 public groups (up to 20 for DTR550)
- Up to 20 private groups (10 for DTR550)
- Capability for up to 25 preprogrammed messages (15 available and 5 preprogrammed on DTR550; 25 available and 10 preprogrammed on DTR650)
- Remote monitor and disable origination
- Over-the-air time and date update origination

## Excellence in Design; Exceptional Durability

Rugged and reliable, the DTR550 and DTR650 digital on-site radios undergo rigorous testing in the design process using U.S. Military 810 C,D,E and F Standards—so you can rest assured they will hold up under demanding conditions. These tests are designed to simulate the very harshest environments, including:

### Blowing Rain

Steady rainfall and wind for 30 minutes on every surface

### Salt Fog

48 hours of exposure

### Blowing Dust

Six hours of blowing dust on all surfaces

### Vibration

Up to nine hours of exposure to vibration that simulates the rigors that a radio could undergo while being carried or transported

### Shock

18 shocks with a minimum G force of 40 G each

### Temperature Storage

Multiple hours of exposure to storage temperatures as low as -67° F and as high as 160° F





# DTR550™/DTR650™ Accessories

Create a customized communication solution for your customers' specific needs with DTR Series™ radios and Motorola Original® Accessories.



## Standard Package Includes:

- One DTR Series™ Digital On-Site Two-Way Radio
- Swivel Belt Holster
- Charger
- Drop-in Charging Tray
- Lithium Ion Battery
- Quick Reference Guide
- User's Guide CD-Rom

## AUDIO ACCESSORIES



**Lightweight Headset with Boom Microphone**  
Part #53815  
Ideal for fast-paced work environments. Enables discreet operation.



**Remote Speaker Microphone**  
Part #53862  
Convenient way to speak and listen without having to reach for your Motorola two-way radio. Clips on shirt or collar.



**Earpiece with Microphone**  
Part #53863  
Fits over ear for clear reception even in noisy areas.



**Headset with Swivel Boom Microphone**  
Part #53865  
Ideal for noisy work areas or to avoid disturbing those around you. Convenient way to speak and listen without having to remove radio from its holster.



**Earbud with Clip Microphone and Push-to-Talk (PTT)**  
Part #53866  
For convenience and uninterrupted productivity. Push-to-talk button activates microphone when you're ready to speak.



**Earpiece with Inline Push-to-Talk (PTT) Microphone**  
Part #56517  
Convenient earpiece enables communication without removing the radio from its holster. Push-to-talk button activates microphone when you're ready to speak.



**Earpiece with Boom Microphone**  
Part #56518  
Convenient earpiece enables communication without removing the radio from its holster.

## HOLSTERS & CARRY CASES



**DTR Series™ Holster**  
Part #53961  
Replacement for the durable holster that comes standard with each DTR Series radio purchased.

## BATTERIES & CHARGERS



**High Capacity Lithium Ion Battery**  
Part #53964  
High capacity rechargeable battery provides up to 19 hours of battery life per full charge.



**Standard Capacity Lithium Ion Battery**  
Part #53963  
Have a spare battery ready for when you need it. Rechargeable battery provides up to 14.5 hours of battery life per full charge.



**1-Hr Rapid Charger**  
Part #53969  
Enables you to fully charge your DTR Series radio in 1 hour.



**3-Hr Standard Charger**  
Part #NNTN4841A  
Enables you to fully charge your DTR Series radio in 3 hours.

## CONNECTIVITY



**Mini Keyboard**  
Part #NTN2074PA  
Access options, update contacts and enter commands on your radio keyboard. Also enables quick and easy text messaging. *(Radio not included)*



**Cloning Cable**  
Part #53968  
Provides time-saving cloning capability of all configurations and user menu settings at the touch of a button.



**Vehicle Power Charger**  
Part #NNTN4679A  
Conveniently plugs into a standard vehicle cigarette lighter port for remote charging.



**Replacement Drop-In Charging Tray**  
Part #53962  
An extra charger gives you even more places to recharge—at home, in the office, or while traveling. Recharge your radio wherever there is an electrical outlet available.



**Multi-Unit Charger**  
Part #53960  
Allows drop-in charging for up to six radios and/or batteries from a single outlet in three hours. This wall mountable unit also provides a central storage location for radios at the end of a workshift.



# Marketing Support

Marketing materials for the DTR550™ and DTR650™ are available to help present and promote these new digital on-site two-way radios to your customers. The marketing materials include an end user brochure, vertical-market brochures, a sales presentation, photography and a variety of marketing programs to support the DTR Series™ launch.

## END USER BROCHURE

The end user brochure introduces the benefits of digital technology and explains the new DTR Series features. The brochure includes graphics that illustrate the DTR Series' unique one-to-one and one-to-many calling capabilities. We've reserved space on the back for you to include dealer contact information. Brochures can be ordered from the Literature Distribution Center (LDC) via MOL.

Part # – RD-EU/DTRBROCH

Cost – \$1.00 each  
100% Reimbursable through Co-op



## VERTICAL-MARKET BROCHURES

We developed six individual four-page vertical-market brochures featuring the DTR550 and DTR650 radios. These brochures address the education, manufacturing, hospitality, retail, construction and property management markets. You can order these brochures from the Literature Distribution Center (LDC) via MOL.

Part #s:

Education	RD-DTR/EDUCATION
Manufacturing	RD-DTR/MANUFACT
Hospitality	RD-DTR/HOSPITALITY
Retail	RD-DTR/RETAIL
Construction	RD-DTR/CONSTRUCT
Property Management	RD-DTR/PRPTYMGMT

Cost – \$0.50 each  
100% Reimbursable through Co-op



## DEALER BROCHURE

For your convenience, you may order additional copies of this dealer brochure.

Part # – RD-DLR/DTRBROCH

Cost – \$1.50 each  
100% Reimbursable through Co-op

## DTR SERIES™ LAUNCH KIT

This comprehensive launch kit binder serves as a one-stop shop for all DTR Series launch materials. Included in the kit are: CD-ROM with print advertising artwork, logos, radio images, application images and accessory images. Also included are the sales presentation, media schedule, examples of the Motorola DTR Series print campaign, and a dynamic flash presentation. You can order these launch kits from the Literature Distribution Center (LDC) via MOL.

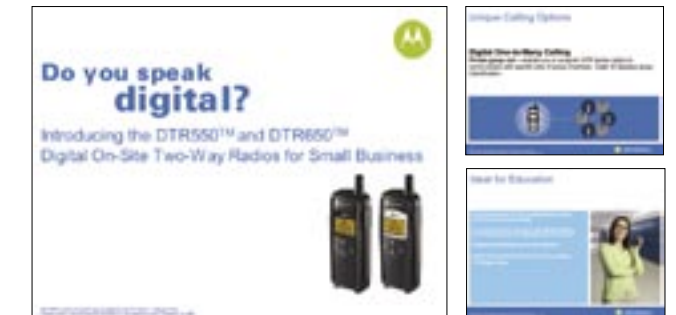
Part # – RD-DTRLAUNCHKIT

Cost – \$15.00 each  
100% Reimbursable through Co-op



## SALES PRESENTATION

This comprehensive PowerPoint® presentation is ideal to share with customers and may be presented electronically or by using the laminated flip chart presentation. Full-color slides present the radios and highlight all the features and benefits. The electronic version of the presentation is included on the launch kit CD-ROM.



## DTR SERIES POSTER

Ideal for generating excitement and to help promote the DTR Series. Posters may be ordered by calling 1-800-252-8825. Ask for a Motorola Customer Service Representative. Or order your poster online at <http://www.motorolashowroom.biz>

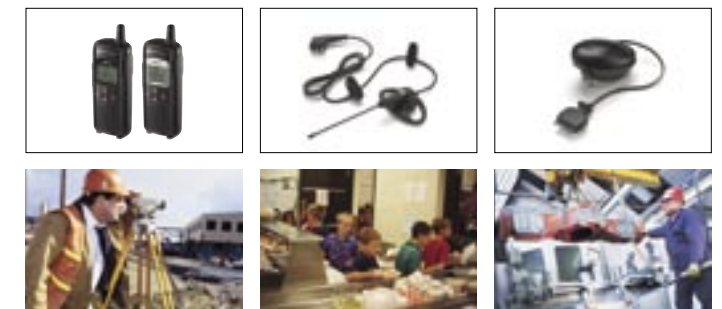
Part # – 801919006

Cost – \$6.00 each  
100% Reimbursable through Co-op



## PHOTO RESOURCES

Product and application photography for the DTR550™ and DTR650™ is available to support your marketing efforts or camera-ready advertisements. Motorola makes it easy. We have provided you with a CD-ROM of ads and photos. Or check the photos out online. Simply visit <http://lincolncreative.com/MotoPhoto> and select the photos that best meet your needs. Please note that a broadband Internet connection (rather than a dial-up line) is recommended for faster downloading.



# DTR550™/DTR650™ Specifications

## GENERAL SPECIFICATIONS

Frequency	900 MHz ISM FHSS
Contact List Capacity	100 (Shared Group/Private)
Default Programming	5 Public Groups
Power Supply	3.8V ± 0.4V
Dimensions	132.3mm H x 57.2mm W x 35.4mm D (5.2" H x 2.3" W x 1.4" D)
Weight:	
with 1200 mAH Li-Ion Battery	200.2g (7.1oz.)
with 1500 mAH Li-Ion Battery	205.7g (7.3oz.)
Average Battery Life @ 5-5-90 Duty Cycle:	
with 1200 mAH Li-Ion Battery	14.5 Hrs.
with 1500 mAH Li-Ion Battery	19 Hrs.
FCC Designation	AZ489FT5842
IC Designation	109U-89FT5842

## RECEIVER SPECIFICATIONS

Sensitivity: (3% BER Sensitivity)	-125 dBm
Frequency Stability: (-30° C to +60° C)	± 0.0005% (± 5PPM)
Spur Rejection	55 dB
Blocking Immunity:	
Interferer from ±500 KHz to ±1 MHz	75 dB
Interferer from ±1 MHz to ±15 MHz	80 dB
Audio Output @ < 5% Distortion	1W

## TRANSMITTER SPECIFICATIONS

RF Output	1W
Channel Spacing	50 kHz
Frequency Stability: (-30° C to +60° C)	± 0.0005% (± 5PPM)
Spurs/Harmonics	500 uV/m ( 3m)
Audio Response:	
(from 6 dB/oct.Premphasis, 300 to 30000 Hz)	+1, -3 dB
Audio Distortion	
@ 1000 Hz, 60% Rated Max. Dev.	<3%
TX ACCPR	-50 dBc
FCC Modulation	8-level FSK 900 MHz ISM FHSS

## ACCELERATED LIFE TEST

Motorola's Accelerated Life Test (ALT) is a developmental process of rigorous laboratory testing that simulates years of field use. Motorola has a firm commitment to quality and reliability. These radios have been designed, manufactured, and tested to achieve high levels of component and workmanship quality. Motorola radios are designed to minimize costly repairs and downtime.

All specifications subject to change without notice.



## Motorola—A Name You Know and Trust

For more than 75 years, Motorola has been a leader in creating state-of-the-art wireless communications for people like you. The DTR550™ and DTR650™ digital on-site two-way radios uphold that superior standard. And each radio (and radio accessory) is backed by a limited one-year warranty. So when you select the DTR550 or DTR650 radio, you'll experience the same exceptional quality you've come to expect from all Motorola products.



**MOTOROLA**

**Motorola, Inc.**

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